

Win With Cibo 2024

TERMS & CONDITIONS

1. The Promoter of Win with Cibo 2024 (the "**Promotion**") is Cibo World Pty Ltd (ABN 40 161 242 520) of Level 8, M-City Office Building and Business District, 2107-2125 Dandenong Road, Clayton Victoria 3168 ("**Cibo Espresso**" or the "**Promoter**").
2. The Promotion is administered by TLC Marketing Worldwide Australia & NZ, (ABN 75 622 802 180) of Level 2/383 George Street, Sydney, New South Wales, 2000, ("**TLC**"). All correspondence regarding this Promotion should be directed to this address.
3. Instructions on how to enter and mechanics of prize redemption form part of these Terms and Conditions.
4. Participation in this Promotion is deemed acceptance of these Terms and Conditions (including the Schedule). The Promoter's decision not to enforce a specific restriction or condition does not constitute a waiver of that restriction or condition or of these Terms and Conditions generally.

CONDITIONS OF ENTRY

An Entrant must meet all the following conditions of entry ("**Entrant**"):

5. This Promotion is only open to Australian residents aged 14 years and over as at the time of entry, who remain Australian residents for the duration of the Promotional Period.
6. Entrants aged less than 18 years must obtain the consent of their parent or legal guardian to enter the Promotion and provide personal information about themselves. By consenting to these entrants participating in the Promotion or by accepting any prize on behalf of them, the parent or legal guardian accepts these Terms and Conditions. Persons who are aged less than 14 years old are ineligible to enter and participate in the Promotion. All entries and attempted prize redemptions by or on behalf of persons who are aged less than 14 years old will be deemed invalid.

7. Directors, officers, management and employees (and their immediate families) of the Promoter, its related bodies corporate or franchisees, Retail Zoo Holdings Pty Ltd, a prize supplier ("Promotional Partner"), TLC, suppliers, providers and agencies associated with this Promotion or who have influence over the allocation of prizes/rewards are ineligible to participate in this Promotion. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption and fostering), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
8. As a condition of entering this Promotion and in the event an Entrant is a Grand Prize or Major Prize winner, an Entrant consents to the Promoter and / or TLC using the Entrant's name and locality in any media in Australia for an unlimited period of time without further notification, remuneration or compensation for the purpose of promoting, publicizing or marketing the Promotion (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter or TLC.

KEY DATES

9. The Promotion is open for Qualifying Purchases (as defined in the 'How to Enter' section below) made between 12.01am AEST on 08/04/2024 and close of business on 12/05/2024 ("**Promotional Period**").
10. The redemption period opens at 12.01am AEST on 08/04/2024 and closes at 11.59pm AEST on 19/05/2024 ("**Redemption Period**").

HOW TO ENTER

11. Entrants must:
 - i. during the Promotional Period, purchase any beverage ("**Eligible Products**") from any Participating Cibo Espresso Store in Australia (outlined under clause 14 below), with only payment methods of cash or credit or debit card (not including special vouchers or promotions) ("**Qualifying Purchase**") and receive the promotional card containing a unique code from the Cibo Espresso Partner to enter via the promotional website; and

- ii. during the Redemption Period, visit www.winwithcibo.com.au (“**Promotional Website**”), locate the entry page, fill in the online entry form with the necessary details (name, email address, contact number, date of birth, store name and unique code) and submit the online entry form.
Once the Entrant has made their Qualifying Purchase and successfully entered the details on the Promotional Website (“**Qualified Entry**”), they must retain the promotional card containing the unique code in case of prize verification. In the event a promotional card is not supplied at the time of the Qualifying Purchase, it is the Entrant’s responsibility to request one. For the avoidance of doubt, every Qualified Purchase is entitled to one promotional card / one entry.
12. Entrants who make a Qualified Entry for each Instant Win Prize will also automatically receive one (1) entry to the Grand and Major Prize Draw as outlined in section 24 to 33 below.
13. For each Qualified Claim and each corresponding entry to Grand and Major Prize Draw, the Entrant must keep their promotional card that bears the unique card code (“Unique Code”) submitted at the time of claim or entry. The Promoter or TLC, in its sole discretion, may at any time after a claim or an entry has been submitted, require the original promotional card to be produced for verification before awarding any prize.
14. Participating Cibo Espresso Stores include franchised branches and are as listed at <https://www.ciboesspresso.com.au/stores/> (“**Participating Cibo Espresso Stores**”).
15. Entries must be received during the Redemption Period and will be deemed to be received only when received by the Promoter. The Promoter is not liable for any problems with communications networks. Any cost associated with accessing the Promotional Website is the Entrant’s sole responsibility and is dependent on the internet service provider used by the Entrant.
16. The Promoter is not responsible if an Entrant’s mobile/desktop device is not sufficiently capable for the purpose of submitting an entry, including having the requisite browser capability.
17. Multiple entries are permitted, subject to the following:
 - i. each entry must be submitted separately and in accordance with the entry requirements of these Terms and Conditions.

- ii. there is a limit of one (1) entry permitted per Qualifying Purchase; and
- iii. the same unique code from a promotional card cannot be used more than once.

18. The total prize pool is up to \$7,324,600.00

HOW TO CLAIM AN “INSTANT WIN PRIZE”

19. The Instant Win Prizes can come from the mass tier prize pool, as outlined in Schedule 1 below. Instant Win Prizes will be randomly allocated throughout the Promotional Period in such a way as to ensure that approximately constant ratios of the different Instant Win Prize types (as outlined in Schedule 1 below) are given away throughout the Promotional Period.

20. Entrants who perform the steps outlined in clause 11 above (“**Qualified Entry**”) will be notified via email confirming their prize details and how to redeem the Instant Win Prize.

21. All Instant Win Prizes are subject to the terms and conditions detailed in Schedule 1.

GRAND AND MAJOR PRIZE DRAW

22. The Grand and Major Prize Draw will take place on 27/05/2024 at 11:00am AEST at TLC, Level 2/383 George Street, Sydney, New South Wales, 2000 by a computerised draw system or selection. The winning Entrant does not need to be present at the draw to claim a prize and will be notified of the prize they have won.

23. The first twenty-one (21) valid entries drawn will win the prizes specified in Schedule 2 below.

24. The prizes will be drawn in descending order of value (and the order listed in Schedule 2 below).

25. The Grand and Major Prize winners will be notified by email and phone within seven (7) business days of the draw.

26. For each Qualified Entry and each corresponding entry to the Grand and Major Prize Draw, the Entrant must keep their promotional card that bears the Unique Code submitted at the time of claim or entry. The Promoter or TLC, in its sole discretion, may at any time after a claim or an entry has been submitted, require

the original promotional card to be produced for verification before awarding any prize.

27. One Reserve Winner will be drawn per prize and recorded (in order) in case an ineligible Entrant is drawn or if any Entrant drawn is unreachable or unable to accept or declines to accept a prize within thirty (30) days of being notified by the methods including but not limited to phone call(s), email(s) or voice message(s) that they are a winner. In that event, the prize will be awarded to a reserve winner and reserve winner/s will be notified of the prize they have won.
28. In the event a Reserve Winner is ineligible, unreachable, or unable to accept the prize or declines to participate, within thirty (30) days of being notified by the methods including but not limited to phone call(s), email(s) or voice message(s) that they are a winner (if applicable). In that event, the prize will be forfeited.
29. Should an Entrant's contact details change during the Promotion, it is the Entrant's responsibility to notify TLC on +61 8 6244 0094 between the hours of 9:30am AEST and 5:00pm AEST or email contact@winwithcibo.com.au during the Promotional Period (inclusive) Monday to Sunday including Public Holidays. A request to access or modify any information provided in claim/entry should be directed to TLC.
30. All winners of prizes valued at over \$100 or above will have their first name initial, last name and postcode published on the Promotional Website (www.winwithcibo.com.au) on or before 30/06/2024 for a period of at least 30 days.
31. All prizes must be claimed by 31/07/24 at 12:00 pm AEST. In the event a reserve winner is ineligible, unreachable, or unable to accept the prize or declines to participate, within fourteen (14) days of being notified by the methods including but not limited to phone call(s), email(s) or voice message(s) that they are a winner (if applicable). In that event, the prize will be forfeited.

GENERAL TERMS & CONDITIONS

32. For each Qualified Claim/Entry, the Entrant must keep their promotional card as proof of purchase. Failure to provide the promotional card(s) for all claims/entries when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of an Entrant's entries and forfeiture of any right to a prize.
33. The Promoter (including its directors, officers, employees and agents), TLC, its respective agents, Promotional Partners and distributors are not liable for lost, stolen or damaged prizes, and to the extent permitted by law do not make any contractual promise or representation regarding the quality of the prizes offered and cannot be held liable for any resulting personal loss or damage. For the sake of clarity, this clause shall not apply where the Promoter (including its directors, officers, employees and agents), TLC, its respective agents, Promotional Partners and distributors have directly caused any loss or damage.
34. Prizes are subject to availability and are not transferable, exchangeable or redeemable for cash. If a prize is unavailable, for whatever reason, the Promoter or TLC reserve the right to substitute the prize for a prize of equal value and/or specification, subject to any written approval from the relevant regulatory authorities.
35. The Promoter is not responsible for any dispute between an Entrant and any person with whom they choose to, or choose not to, share a prize.
36. All Promotion advertisements depicting prizes, prize descriptions and/or trade mark references are illustrative rather than definitive and do not imply any association with the Promoter.
37. Timeframes for delivery indicated in these Terms and Conditions may be affected by circumstances outside of the control of TLC and the Promoter, including, but not limited to strikes, fires, floods, earthquakes, other natural disasters, acts of terrorism, and blackouts. TLC and the Promoter will not be liable for delays caused by circumstances outside of their control. Where possible, the Promoter or TLC will advise you of any such delay. Unless otherwise specified, prizes will only be delivered to addresses in Australia.
38. Without limiting any other term of these Terms and Conditions, all prizes (and elements of prizes) must be taken as and when reasonably specified or will be forfeited with no replacement. The prize values are in Australian dollars, are correct

as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter or TLC are not responsible for any change in prize value.

39. The terms of the prizes are as stated in these Terms and Conditions, and no other representations (written or oral) shall apply. Nothing in these terms affects any statutory rights an Entrant may have, including under the Australian Consumer Law.
40. In the event the Promotion is unable to proceed as set out in these Terms and Conditions, the Promoter reserves the right to vary these Terms and Conditions, subject to any written approval from the relevant regulatory authorities.
41. Printing and other quality control errors outside the Promoter's control will not invalidate an otherwise valid prize claim. Every Instant Win Prize claim in excess of the advertised prize pool will be honoured, unless the claim is rejected due to fraud or ineligibility under these Terms and Conditions.
42. The Promoter is not responsible for any tax implications arising from an Entrant winning a prize. Entrants should seek independent financial advice. If for GST purposes this Promotion results in any supply being made for non-monetary consideration, Entrants must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
43. The Promotional Website may contain links to other websites ("**Linked Sites**"), including websites of Promotional Partners ("**Promotional Partner Websites**"). The Promoter is not responsible for the content of any Linked Sites, whether or not the Promoter is affiliated with the Linked Sites. The Promoter does not in any way endorse any Linked Sites and is not responsible for the quality or delivery of any products or services offered, accessed or advertised by such Linked Sites. To the extent that these Linked Sites collect personal information or postings from Entrants, the Promoter shall bear no responsibility or liability for the manner in which such information or postings are used or exploited. The Linked Sites are for Entrants' convenience only, and Entrants agree to access them at their own risk.
44. The Promoter is not liable for entries, prize claims or correspondence that are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted. Incomprehensible, indecipherable and incomplete entries may, at the Promoter's and TLC's discretion, be deemed invalid and not eligible for a prize.

45. Any additional or ancillary costs associated with redeeming the Prizes are not included. Those costs are the responsibility of the Entrant who redeems the Prize. Accessing any Promotional Partner Website and downloading, using or installing any Application is the Entrant's responsibility and at the Entrant's risk and steps required may vary depending on the internet service or telecommunications provider used.

46. Entrants must not:

- i. tamper with the entry process;
- ii. engage in any conduct that may jeopardise the fair and proper conduct of the Promotion;
- iii. act in a disruptive, annoying, threatening, abusive or harassing manner;
- iv. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Promotion;
- v. breach any law; or
- vi. behave in a way that is otherwise inappropriate.

47. The Promoter (including its directors, officers, employees and agents) and TLC reserve the right, at any time, to verify the validity of claims and the Entrant (including the Entrant's identity, age and place of residence) and reserve the right, in their discretion, to disqualify any individual who they have reason to believe has breached any of these Terms and Conditions. If an Entrant entered using automatically generated entries or multiple phone numbers/email addresses/addresses/aliases, the Entrant may be disqualified. Errors and omissions may be accepted at the Promoter's and TLC's discretion. The Promoter's and TLC's legal rights to recover damages or other compensation in such circumstances are reserved.

48. Failure by the Promoter or TLC to enforce any of their rights at any stage does not constitute a waiver of those rights. The Promoter's and TLC's legal rights to recover damages or other compensation arising as a result of such conduct are reserved.

49. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights under any statute including the *Competition and Consumer Act 2010* (Cth).

50. Except for any liability that cannot be excluded by law and subject to the previous paragraph, the Promoter (including its directors, officers, employees and agents), TLC and the Promotional Partners (including their respective officers, employees and agents) are not responsible for and exclude all liability (including for negligence) for any personal injury, death or harm suffered by the Entrant or other person who redeems the Prize (and the Entrant or such person releases Promoter and TLC from any such liability) or any loss or damage (including loss of opportunity), whatsoever, whether direct, indirect, special or consequential, arising in connection with this Promotion, including:

- i. any technical difficulties or equipment malfunction (whether or not under the Promoter's or TLC's or Promotional Partners' control);
- ii. any theft, unauthorised access or third-party interference;
- iii. any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter, TLC or Promotional Partners) due to any reason beyond the reasonable control of the Promoter or TLC or Promotional Partners;
- iv. any variation in prize value to that stated in these terms and conditions;
- v. any tax liability incurred by an Entrant; or
- vi. the use and/or taking of a prize.

For the sake of clarity, this clause shall not apply where the Promoter (including its directors, officers, employees and agents), TLC, its respective agents, Promotional Partners and distributors have directly caused any such personal injury, death or harm, loss or damage.

51. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason, including by outside act, agent or event that is beyond the reasonable control of the Promoter or TLC, including but not limited to technical difficulties, epidemic, pandemic, government directive, unauthorised intervention or fraud, the Promoter or TLC reserves the right, in their sole discretion, to the fullest extent permitted by law and subject to any direction by a relevant regulatory authority:

- i. to disqualify any Entrant; or
- ii. to modify, suspend, terminate or cancel the Promotion, as appropriate.

52. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and State/Territory or postcode of residence.

53. Personal information ("PI") is being collected by TLC and the Promoter in order to conduct this Promotion and to contact an Entrant in relation to the Promotion. For this purpose, TLC and the Promoter may disclose PI to third parties, including but not limited to their employees, agents, contractors, service providers, suppliers and, as required under any applicable law, to regulatory authorities. Participation in aspects of the Promotion is conditional on an Entrant providing TLC and the Promoter this PI. TLC will use and handle personal information as set out in its Privacy Policy, which can be viewed at www.tlcworldwide.com/australasia/privacy-policy. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.ciboespresso.com.au/privacy-policy/>. The Promoter and TLC may disclose personal information to entities outside of Australia (for a list of countries, see the Promoter's or TLC's Privacy Policies). In addition to any use that may be outlined in the Promoter's Privacy Policy. By entering, you consent to the Promoter keeping your personal information on its database to use for future marketing purposes, including contacting you by electronic messaging. The Promoter, may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the Entrant. Each Privacy Policy also contains information about how an Entrant may opt-out, access, update or correct their PI, how they may complain about the treatment of their PI, and how those complaints will be dealt with. The Promoter may use this PI for:

- i. Its own future marketing purposes regarding its products / services, including contacting the Eligible claimant electronically;
- ii. Improving the Promoter or its related entities' goods and services; and
- iii. The purposes set out in the Promoter's privacy policy, which is located at <https://www.ciboespresso.com.au/privacy-policy/>

54. If any dispute arises between an Entrant and the Promoter concerning the conduct of this Promotion or claiming a prize, the Promoter will take reasonable steps to consider the Entrant's point of view, taking into account any facts or evidence they put forward, and to respond to it fairly within a reasonable time. In all other

respects, the Promoter's decisions in respect of the Promotion are final and no correspondence will be entered into.

55. No compensation will be payable to any person if an Entrant is unable to submit an entry or prize claim in the time and manner set out in these Terms and Conditions for whatever reason.
56. HELPLINE: For enquiries regarding this Promotion, customers may call the Promotional Helpline at +61 8 6244 0094 between the hours of 9:30am and 5:00pm AEST or email contact@winwithcibo.com.au during the Redemption Period, from Monday to Friday, excluding Public Holidays. For general enquiries regarding Cibo Espresso, customers may contact Cibo Espresso at cibo@ciboesspresso.com.au or call the Customer Service Team at +61 (03) 9508 4409 from Monday to Friday 9:00am and 5:00pm AEST.
57. Calls to the Promotional Helpline from public telephones or mobiles may incur an additional charge. Calls may be recorded for the purposes of promotional security and/or training purposes.
58. Should an Entrant's contact details change during the Promotion, it is the Entrant's responsibility to notify TLC on +61 8 6244 0094 between the hours of 9:30am and 5:00pm AEST or email contact@winwithcibo.com.au during the Redemption Period, from Monday to Friday, excluding Public Holidays. A request to access or modify any information provided in claim/entry should be directed to TLC.
59. This Promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants must provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.
60. Authorised under: Permit No: T24/277

Schedule 1 - ADDITIONAL TERMS AND CONDITIONS FOR INSTANT WIN PRIZES

61. Instant Win prizes are as follows:

Prize Tier	Prize	Target Units	Value per Unit	Value (AUD)
Mass	\$20 Travel Cash by Expedia	30,000	20.00	600,000.00
Mass	\$30 Travel Cash by Expedia	20,000	30.00	600,000.00
Mass	2 Months Readly Subscription	25,000	19.99	499,750.00
Mass	\$20 My Deal Voucher	25,000	20.00	500,000.00
Mass	1-month Qello Subscription	25,000	20.00	459,000.00
Mass	1-month Yogaia Access	25,000	12.69	317,250.00
Mass	6-months WithU Access	25,000	66.38	1,659,500.00
Mass	1-month International Open Academy Subscription	25,000	18.15	453,750.00
Mass	1-month Superprof Subscription and 1 Free Lesson	25,000	69.00	1,725,000.00
Mass	\$20 Thrill Experience Voucher	25,000	20.00	500,000.00
250,000				7,314,215.00

62. The value of each Instant Win Prize, the total number of possible Instant Win Prizes to be awarded for the Promotion and the total maximum value of the Instant Win Prizes are in accordance with the table above.

63. The maximum number of Instant Win Prizes given away for this promotion is 250,000 and the maximum total value of the Instant Win Prizes in the Promotion is up to AUD\$7,314,215.00. The final number of prizes distributed by the Promoter or TLC will be the number of prizes claimed by the Entrants.

INSTANT WIN PRIZE REDEMPTION PROCEDURE

64. For each valid Qualified Claim for Instant Win Prizes, Entrants will receive an email on receipt of their entry. The email will include a Reward Code (if applicable) (“**Reward Code**”) and instructions to redeem the prize.

65. The Reward Code is valid for three (3) months from date of issue or by 31 July 2024, whichever is earlier.

66. Entrants who are in the process of redeeming their instant prize may be redirected to the website of the relevant Promotional Partner (“**Promotional Partner Website**”) to submit the Reward Code (if relevant) for the relevant Instant Win

Prize and all other details requested via the Promotional Partner Website, including but not limited to the Entrant's name, email address, date of birth, postal address and contact number. Where applicable, Entrants must agree to the Promotional Partner's Terms & Conditions for the relevant prize and satisfy themselves with the collection statements and privacy policies of any Promotional Partners, as the Promoter will not accept any responsibility for the collection, use and handling of personal information by Promotional Partners.

67. If a winner fails to redeem an Instant Win Prize in the manner required, as stated in these Terms and Conditions and in the reasonable opinion of the Promoter or TLC, the Instant Win Prize will be forfeited with no compensation payable.
68. It is the responsibility of the winning Entrant to use their prize by any specified expiry date. The prizes are issued with the understanding that they will not be extended or replaced. Any unused balance of the prize will not be awarded as cash. Redemption of the prize is subject to any terms and conditions of the issuer.

ADDITIONAL TERMS & CONDITIONS ATTACHED TO THE INSTANT WIN PRIZES

69. \$30 Travel Cash by Expedia

- i. The Promotional Partner for the \$30 Hotel Voucher prize is TLC Marketing Worldwide Australia & NZ Pty Ltd (ABN 75 622 802 180).
- ii. The Travel Credits by Expedia \$30 Voucher prize entitles the winner to a \$30 Travel Cash voucher on the <https://en-au.travelcredits.com/>
- iii. This voucher is personal and non-transferable and can only be used by the person who is the holder of the voucher, who must be over 18 years of age.
- iv. The voucher is non-cumulative - only one voucher can be used per transaction/booking.
- v. The voucher code cannot be exchanged for cash and is non-transferable.
- vi. Standard GST, service & credit card fees may apply when voucher is redeemed.
- vii. In the event of cancellation or amendment request, the request must be sent in writing, by email to customerservice_au@travelcredits.com between 09.30 – 16.00 weekdays only, requests must be received no later than an hour before close of business. Request of cancellation or amendment cannot be guaranteed, some Supplier/Principals do not allow changes and therefore full cancellation charges will apply.
- viii. Full Terms & Conditions apply: <https://en-au.travelcredits.com/terms-and-conditions/>

70. \$20 Travel Cash by Expedia

- i. The Promotional Partner for the \$20 Hotel Voucher prize is TLC Marketing Worldwide Australia & NZ Pty Ltd (ABN 75 622 802 180).
- ii. The Travel Credits by Expedia \$20 Voucher prize entitles the winner to a \$20 Travel Cash voucher on the <https://en-au.travelcredits.com/>
- iii. This voucher is personal and non-transferable and can only be used by the person who is the holder of the voucher, who must be over 18 years of age.
- iv. The voucher is non-cumulative - only one voucher can be used per transaction/booking.
- v. The voucher code cannot be exchanged for cash and is non-transferable.

- vi. Standard GST, service & credit card fees may apply when voucher is redeemed.
- vii. In the event of cancellation or amendment request, the request must be sent in writing, by email to customerservice_au@travelcredits.com between 09.00 – 16.00 weekdays only, requests must be received no later than an hour before close of business. Request of cancellation or amendment cannot be guaranteed, some Supplier/Principals do not allow changes and therefore full cancellation charges will apply.
- viii. Full Terms & Conditions apply: <https://en-au.travelcredits.com/terms-and-conditions/>

71. Two (2) Months Readly Magazine Subscription

- i. The Promotional Partner for the two (2) months Readly Magazine Subscription Gift Card is Readly (a company registered in Sweden, Business number: 556921-1120).
- ii. Each 2 months Readly Magazine Subscription Gift Card comprises 60-day access to thousands of digital magazine titles, both Australian and international, valued at \$19.99.
- iii. Customer can choose their favourite from the curated selection featuring food & home magazines, automotive, health & fitness, fashion, lifestyle & travel and more.
- iv. The magazines are digital versions supplied by Readly. To redeem the offer of the 2 months Readly Magazine Subscription Gift Card, go to this link: <https://au.readly.com/giftcards/redeem>, activate the gift card by 31/08/2024 and create your Readly account (no paper/print subscriptions available, digital format only).
- v. The 2 months Readly Magazine Subscription Gift Card cannot be used in conjunction with any other offer or Voucher. This reward has no cash value and is not for resale.
- vi. Magazine selection is subject to change.
- vii. Any disputes between claimants pertaining to the use of the 2 months Readly Magazine Subscription are strictly between the claimant and the Promotional Partner.

- viii. All Ready Partner Terms and Conditions apply, and this reward is also subject to Cibo Espresso's blanket Terms and Conditions.

72. One (1) Month Subscription to Online Classes by International Open Academy

- i. The Promotional Partner for the one (1) month Subscription to Online Classes is DOGPATCH LABS (a company registered in Ireland.)
- ii. Each 1-month International Open Academy Subscription to Online Classes comprises 30-day unlimited access to all courses with no time restrictions valued at AU \$18.15.
- iii. To redeem the offer of the 1-month Subscription to Online Classes, go to this link: <https://internationalopenacademy.com/products/subscribe-to-all-courses>, and select the monthly plan option. Add product to cart and checkout with the unique code provided to receive 100% discount on the plan's first month.
- iv. The 1-month Subscription to Online Classes by International Open Academy cannot be used in conjunction with any other offer or Voucher. This reward has no cash value and is not for resale.
- v. Any disputes between claimants pertaining to the use of the 1-month Subscription to Online Classes by International Open Academy are strictly between the claimant and the Promotional Partner.
- vi. All DOGPATCH LABS Partner Terms and Conditions apply, and this reward is also subject to Cibo Espresso's Terms and Conditions.

73. One (1) Month Subscription to Qello Concerts by Stingray

- i. The Promotional Partner for the One (1) Month Subscription to Qello Concerts is Stingray Group Inc (a company registered in Canada).
- ii. Each 1-month International Open Academy Subscription to Online Classes comprises 30-day advertising free and unlimited access to over 2000 concerts and music documentaries in English language only, valued at AU \$18.36.

- iii. To redeem the offer of the 1-month Subscription to Qello Concerts, go to this link: <https://store.stingray.com/qello/redeem/redeemSubscription>, and enter unique code received, create your account or login to enjoy 1-month Subscription to Qello Concerts.
- iv. The 1-month Subscription to Qello Concerts cannot be used in conjunction with any other offer or Voucher. This reward has no cash value and is not for resale.
- v. Any disputes between claimants pertaining to the use of the 1-month Subscription to Qello Concerts are strictly between the claimant and the Promotional Partner.
- vi. All Stingray Group Inc. Partner Terms and Conditions apply, and this reward is also subject to Cibo Espresso's blanket Terms and Conditions.

74. One (1) Month Access to Online Yoga Classes by Yogaia

- i. The Promotional Partner for the one (1) month access to Yogaia is Yogaia Oy (a company registered in Finland with company number 2575120-6).
- ii. Each one (1) month access to Yogaia comprises 30-day unlimited access to Yogaia premium service, valued at AU \$12.69.
- iii. To redeem the offer of the 1-month access to Yogaia, visit the unique link received and enter the unique code, once directed to the landing page, sign up for Yogaia account on the website using email address or Facebook.
- iv. The 1-month access to Yogaia cannot be used in conjunction with any other offer or Voucher. This reward has no cash value and is not for resale.
- v. Any disputes between claimants pertaining to the use of the 1-month access to Yogaia are strictly between the claimant and the Promotional Partner.
- vi. All Yogaia Oy Partner Terms and Conditions apply, and this reward is also subject to Cibo Espresso's Terms and Conditions.

75. Six (6) Months Free Access to WithU app

- i. The Promotional Partner for the Six (6) Months Free Access to WithU is WithU Holdings Limited (a company registered in United Kingdom with company number 11938764).
- ii. Each 6-months access to WithU comprises 180-day free subscription to WithU Unlimited, valued at AU \$66.38.

- iii. To redeem the offer of the 6-months access to WithU, go to this link: <https://my.withutraining.com/redeem>, and enter the 6-digit redemption code, follow the instructions on screen to create your account and download the WithU app.
- iv. The the 6-months access to WithU cannot be used in conjunction with any other offer or Voucher. This reward has no cash value and is not for resale.
- v. Any disputes between claimants pertaining to the use of the the 6-months access to WithU are strictly between the claimant and the Promotional Partner.
- vi. All WithU Holdings Limited Partner Terms and Conditions apply, and this reward is also subject to Cibo Espresso's blanket Terms and Conditions.

76. One (1) Month Free Subscription & One (1) Free Lesson by Superprof

- i. The Promotional Partner for the One (1) Month Free Subscription & One (1) Free Lesson is Superprof SAS (a company registered in France with company number TVA 6553345329).
- ii. Each One (1) Month Free Subscription & One (1) Free Lesson comprises 30-day unlimited access to the largest and most diverse course and experiences catalogue by Superprof, valued at AU \$69.00.
- iii. To redeem the offer of the 1-month free subscription and 1 free lesson by Superprof, visit the unique link received and register or login if you have an account. Search for a tutor in preferred course and contact tutor for booking.
- iv. The winner may avail as many classes (free or paid, as indicated by each tutor on the website) within the 30-day trial period as they wish.
- v. The 1-month free subscription and 1 free lesson by Superprof cannot be used in conjunction with any other offer or Voucher. This reward has no cash value and is not for resale.
- vi. Any disputes between claimants pertaining to the use of the 1-month free subscription and 1 free lesson by Superprof are strictly between the claimant and the Promotional Partner.
- vii. All Superprof SAS Partner Terms and Conditions apply, and this reward is also subject to Cibo Espresso's Terms and Conditions.

77. \$20 Thrill Experience Voucher

- i. The Promotional Partner for the \$20 Thrill Experience Voucher is TLC Marketing Worldwide Australia & NZ Pty Ltd (ABN 75 622 802 180).
- ii. Information on how to claim and redeem the \$20 Thrill Experience Voucher prize forms part of these Terms and Conditions.
- iii. The \$20 Thrill Experience Voucher prize is awarded in the form of a \$20 Voucher redeemable through Thrill Experiences.
- iv. Where the price of the booking exceeds the amount of the \$20 Thrill Experience Voucher, the balance must be paid by an alternative payment method by the Winner.
- v. Winner's full name, mobile phone number and billing address might be required for booking the Experience.
- vi. Compliance with any health or other government requirements is the responsibility of each prize-winner and companion. The Promoter makes no representation as to the safety, conditions or other issues that may exist.
- vii. The prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
- viii. If for some reason beyond the Promotional Partner's control, it is not possible to supply a prize or prize element as advertised, the Promotional Partner will substitute a comparable prize or prize element of equal or greater value in lieu, in Promotional Partner's discretion, subject to any written directions made under applicable State or Territory legislation.
- ix. The Promoter, TLC or the Participating Outlets shall not be liable for any claim, loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, except for any liability which cannot be excluded by law and the users of the \$20 Thrill Experience Prize indemnifies the Promoter and the Participating Outlet in relation to any claim, loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury which is suffered or sustained.

Schedule 2 - ADDITIONAL TERMS AND CONDITIONS FOR GRAND AND MAJOR PRIZES

78. Grand and Major Prizes are as follows:

Prize Tier	Prize	Target Units	Value Unit per	Value (AUD)
Grand	Travel Voucher	1	Up to 5,000.00	5,000.00
Major	\$250 Travel Cash by Expedia Voucher	5	250.00	1,250.00
Major	Endota Spa Package	5	250.00	1,250.00
Major	Italian Cooking Classes for two	5	320.00	1,600.00
Major	\$250 Thrill Experiences Voucher	5	250.00	1,250.00
		21		10,350.00

79. The value of each Grand and Major Prize, the total number of possible Grand and Major Prizes to be awarded for the Promotion and the total maximum value of the Grand and Major Prizes are in accordance with the table above.

80. The maximum number of Grand and Major Prizes to be given away for this Promotion is 21 and the total value of Grand and Major Prizes in the Promotion is up to AU\$10,350.00. The final number of prizes distributed by the Promoter or TLC will be the number of prizes claimed by the Entrants.

GRAND AND MAJOR PRIZE REDEMPTION PROCEDURE

81. For each valid winner for a Grand or Major Prize, Entrants will receive an email on receipt of their entry confirming they are the provisional winner of the prize.

82. For the winning of all Grand and Major Prizes, a nominated agent of the Promoter may personally call the contact number provided by the Grand / Major Prize Winner to finalise the redemption steps of their prize ("Grand / Major Prize Verification Call"). The nominated agent may call at any time between the hours of 9:30AM and 5:00PM local time.

83. The relevant Grand or Major Prize will be fulfilled as stated in Schedule 2 "Additional Terms & Conditions attached to the Grand and Major Prizes".

SCHEDULE 2: ADDITIONAL TERMS & CONDITIONS ATTACHED TO THE GRAND AND MAJOR PRIZES

84. **\$5,000 Travel Voucher**

- i. The Promotional Partner for the \$5,000 Travel Voucher prize is TLC Marketing Worldwide Australia & NZ Pty Ltd (ABN 75 622 802 180).
- ii. Information on how to claim and redeem the \$5,000 Travel Voucher forms part of these Terms and Conditions.
- iii. The \$5,000 Travel Voucher prize is awarded in the form of a \$5,000 Flight Centre voucher for the Winner to spend towards holiday booking. The \$5,000 Travel Voucher prize is valued at a total of \$5,000.
- iv. Where the price of booking exceeds the amount of the prize, the balance must be paid by an alternative payment method by the Winner.
- v. A winner is responsible for supplying the correct details to receive the prize voucher.
- vi. In the event that wrong details were supplied by the prize winner, the voucher will not be replaceable.
- vii. The prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
- viii. The prize does not include travel insurance, passports, visas, meals, taxes not included in the price of the ticket, ground transportation, flights, accommodation, or any other costs of a personal nature. Compliance with any health or other government requirements is the responsibility of each prize-winner and companion. The Promoter makes no representation as to the safety, conditions or other issues that may exist at any destination.
- ix. If for some reason beyond the Promotional Partner's control, it is not possible to supply a prize or prize element as advertised, the Promotional Partner will substitute a comparable prize or prize element of equal or greater value in lieu, in Promotional Partner's discretion, subject to any written directions made under applicable State or Territory legislation.

85. \$250 Hotel Voucher

- i. The Promotional Partner for the \$250 Hotel Voucher prize is TLC Marketing Worldwide Australia & NZ Pty Ltd (ABN 75 622 802 180).
- ii. The Travel Credits by Expedia \$250 Voucher prize entitles the winner to a \$250 Travel Cash voucher on the <https://en-au.travelcredits.com/>
- iii. This voucher is personal and non-transferable and can only be used by the person who is the holder of the voucher, who must be over 18 years of age.

- iv. The voucher is non-cumulative - only one voucher can be used per transaction/booking.
- v. The voucher code cannot be exchanged for cash and is non-transferable.
- vi. Standard GST, service & credit card fees may apply when voucher is redeemed.
- vii. In the event of cancellation or amendment request, the request must be sent in writing, by email to customerservice_au@travelcredits.com between 09.30 – 16.00 weekdays only, requests must be received no later than an hour before close of business. Request of cancellation or amendment cannot be guaranteed, some Supplier/Principals do not allow changes and therefore full cancellation charges will apply.
- viii. Full Terms & Conditions apply: <https://en-au.travelcredits.com/terms-and-conditions/>

86. Endota Spa Package

- i. The Promotional Partner for the \$250 endota Spa Package/Gift Card prize is TLC Marketing Worldwide Australia & NZ Pty Ltd (ABN 75 622 802 180).
- ii. Information on how to claim and redeem the \$250 endota Spa Package/Gift Card prize forms part of these Terms and Conditions.
- iii. Gift Cards and e-Gift Cards can be redeemed for endota product online at www.endota.com.au.
- iv. Gift Cards and e-Gift Cards can be redeemed towards any endota spa product or service at any endota spa throughout Australia.
- v. Gift Cards and e-Gift Cards cannot be redeemed for cash. Gift Cards and e-Gift Cards cannot be exchanged for any other legal tender (cash, EFTPOS, credit card or gift card).
- vi. Gift Cards and e-Gift Cards are the equivalent of cash. If lost or stolen, cards will not be replaced. Gift Cards and e-Gift Cards are non-refundable.
- vii. Your Gift Card or e-gift card is valid for 3 years from the date of purchase. Expired Gift Cards and e-Gift Cards do not retain any value.
- viii. Endota spa reserves the right to change services without notice.
- ix. Gift Cards and e-Gift Cards must be presented upon arrival. Cancellations within 24 hours of your appointment may result in a cancellation fee being charged to the Gift Card(s) or e-Gift Card(s).

- x. You cannot use your Gift Card or e-Gift Card for treatments on a public holiday. e-Gift Cards are automatically emailed to the requested email address.
- xi. Gift Cards redeemed for treatments on a weekend may incur a surcharge.

87. Italian Cooking Classes for two

- i. The Promotional Partner for the \$320 Italian Cooking Classes for Two is Scoffed Pty Ltd (ABN 32 079 418 438)
- ii. \$320 Italian Cooking Classes for Two is awarded in the form of a Scoffed Cooking School Gift Voucher.
- iii. The winner of the prize must provide their full name, contact information (including email) to claim the prize.
- iv. Upon notification of winning the \$320 Italian Cooking Classes for Two, the winner must contact Scoffed School of Cooking at 08 7226 0715 or hello@scoffed.com.au to arrange for their cooking class before July 31, 2024.
- v. The prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
- vi. This prize has no cash value, cannot be exchanged and is not for resale.
- vii. Distribution to Australian addresses only.
Scoffed Cooking School Terms and Conditions apply per <https://scoffedcookingschool.com.au/scoffed-terms-conditions/>.

88. \$250 Thrill Experience Voucher

- x. The Promotional Partner for the \$250 Thrill Experience Voucher is TLC Marketing Worldwide Australia & NZ Pty Ltd (ABN 75 622 802 180).
- xi. Information on how to claim and redeem the \$250 Thrill Experience Voucher prize forms part of these Terms and Conditions.
- xii. The \$250 Thrill Experience Voucher prize is awarded in the form of \$250 worth of unique experiences provided by Thrill Experiences.
- xiii. Where the price of the booking exceeds the amount of the \$250 Thrill Experience Voucher, the balance must be paid by an alternative payment method by the Winner.

- xiv. Winner's full name, mobile phone number and billing address might be required for booking the Experience.
- xv. The prize does not include travel insurance, passports, visas, meals, ground transportation, flights, accommodation or any other costs of a personal nature.
- xvi. Compliance with any health or other government requirements is the responsibility of each prize-winner and companion. The Promoter makes no representation as to the safety, conditions or other issues that may exist.
- xvii. The prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
- xviii. If for some reason beyond the Promotional Partner's control, it is not possible to supply a prize or prize element as advertised, the Promotional Partner will substitute a comparable prize or prize element of equal or greater value in lieu, in Promotional Partner's discretion, subject to any written directions made under applicable State or Territory legislation.
- xix. The Promoter, TLC or the Participating Outlets shall not be liable for any claim, loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, except for any liability which cannot be excluded by law and the users of the \$250 Thrill Experience Prize indemnifies the Promoter and the Participating Outlet in relation to any claim, loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury which is suffered or sustained.